

## **Refund & Cancellation Policy for website Punyamacademy.com**

- 1.1. We sell products made by best of our knowledge. It is your responsibility to download free DEMO and understand the list of documents and training materials included in the product, we are not bound to provide you replacement with another product. We do not accept order cancellation, once product purchased thorough our online payment gateway or in bank and payment made to us
- 1.2. Refunds will not be given in case of wrong product selection or document does not match with your requirements or delay in receipt. If due to any reason the customer is not receiving our download details or course start details, then they can email us or communicate to us through chat and all such problems are resolved within 12 hours of receipt of any communication. Therefore, no refund is given on the reason of delay in delivery or non-receipt of product.
- 1.3. We reserve the right to limit to accept returns from you. You can write us your requirement before purchasing any product and we will review your requirements and advise you that you should look for alternative documents. If due to any reason the student does not complete the course and not get the training certificate, then in such case we will not refund the money.
- 1.4. Considering the digital nature of our product we do not give any refund to the customer.

**Our Refund and Cancellation Policy is also uploaded on website at below link**  
**<https://www.punyamacademy.com/theme/gmg/documents/term-and-condition.pdf>**