

# Terms and Condition

## These terms are binding on you

Welcome to punyamacademy.com and thank you for shopping with us.

These terms govern your use of punyamacademy.com ("our website") and your purchase of products from our website. You will also be bound by the Terms and Conditions of our service when you sign up to a plan. Please click on the relevant link below for the terms and conditions that are applicable to your chosen service.

Our website is owned and operated by Punyam Academy.

By using our website and by buying a product via our website, you agree that you have read, understood and accepted these terms, just as if you have actually signed a binding agreement to that effect.

If you need any help please contact the Punyam Academy Sales and Service Centre at [sales@punyamacademy.com](mailto:sales@punyamacademy.com) or Call us at Phone: +91- 98250 31523

## Understanding these terms

In these terms 'we', 'our' and 'us' refer to Punyam Academy and 'you' and 'your' refer to the customer.

## Products and Prices

Our ppt package kit is in 'word' or 'excel' or power point presentation and customer can edit it to make own company's ppt package for certification of related system. The ppt presentation is in 'power point' and user can edit it to make suitable to his/her need by using our products to train in-house team members. You can find our product prices and demo of our products with list of items on our website. We will update them from time-to-time. All prices are in US Dollars and include applicable taxes. The E learning courses are supported with session exam and final exam and student passing all exam can get the training certificate from our web site. He can download it any time form our website.

## Orders and payment

Your order is an offer to enter into an agreement with us. No agreement is created until your order and payment have been processed by third party payment gateway to us. You must pay in full when you place an order.

## Delivery

You can find our delivery prices on our website. We will update them from time-to-time.

When we confirm your order, we will send you e-mail with username and password within 12 to 24 hours of purchase. By using these details you can download your purchased product from our FTP delivery server. You must enter your preferred email id at the time you order. For e learning courses the user name and password is created by user and can have access to his purchase e learning course

till he pass the exam. After successful completion of course the pdf student note material and E learning video access is removed

## **Refund & Cancellation Policy**

We sell products made by best of our knowledge. It is your responsibility to download free DEMO and understand the list of documents and training materials included in the product, we are not bound to provide you replacement with another product. We do not accept order cancellation, once product purchased. Refunds will not be given in case of wrong product selection or document does not match with your requirements.

We reserve the right to limit to accept returns from you. You can write us your requirement before purchasing any product, if we think that our products or services just won't suit you, we will complete your requirements and advise you that you should look for alternative documents. If due to any reason the student do not complete the course and not get the training certificate then in such case we will not refund the money

### **Copyright**

Our website is our property. Information provided on the website and content in our documentation and training kits are prepared with best of our knowledge and our experience in the field of System certification and Management consultancy services. Our website includes material and content, which belong to us. Our products can be used for your company's documents preparation or training ppt presentation for various system certifications, by adding your name or logo.

### **Other conditions and warranties are excluded**

We are providing sample documents and training kits for various system certifications.

We are not liable to you or any other person for any loss in connection with the use of our website or any products sold via our website. Unless expressly stated in these terms, all other implied conditions and warranties are excluded.

Where our liability cannot be excluded by law, our liability for any breach of such condition or warranty shall be limited, at our option and to the extent permitted by law to:

1. The replacement of the products or the supply of equivalent products, or the cost of replacing, or
2. The total purchase price paid for the products under these terms.

### **Disclaimer**

We have done our best to ensure that the information provided on our website or in our products are accurate and current. However we do not make any representation or warranty as to the accuracy or completeness of the information and we don't guarantee that our website is free from errors or faults. We accept no liability for any such inaccuracies, errors or faults.

Finally, we make no warranty that any product will meet your needs.

### **Changes in these terms**

We may vary these terms or any information contained on our website at any time.

### **Privacy**

When you use our website or buy a product using our website you agree that we can collect, use and disclose your personal information in accordance with our Privacy Policy.

### **Applicable law**

These terms are governed by the laws in Gujarat, India and you irrevocably and unconditionally submit to the non-exclusive jurisdiction of the courts of Gujarat, India and any courts which may hear appeals from those courts.